

TERMS OF SERVICE

Last updated: October 20, 2025

These Terms of Service (the “Terms”) govern your access to and use of our community platform, which includes our website, mobile applications, and related services, features, or tools (collectively, the “Services”).

These Terms, along with any other applicable policies or agreements, form a legally binding contract between you and BizBize (defined below).

By creating an account, purchasing a subscription, or otherwise accessing or using the Platform or Services, you confirm that you have read and understood these Terms; and agree to be legally bound by them and by any other policies or agreements referenced herein. If you do not agree to these Terms, you must not use our Services. We encourage you to save or download a copy of these Terms for your records.

If you are using the Services on behalf of a company, organisation, or other legal entity, you must have the authority to bind that entity to these Terms. In such cases, all references to “you” or “your” mean that entity. If you do not have such authority or do not agree to these Terms, neither you nor the entity you represent may access or use the Services.

These Terms apply solely to your relationship with BizBize and do not create any contractual obligations between you and other users of the Platform (defined below). If you have any questions about these Terms, please contact us at legal@bizbize.uk.

Agreed Terms

1. Definitions

1.1. The definitions and rules of interpretation in this clause apply in these Terms.

“**Affiliate**” means, with respect to a Party, any corporation, partnership, or other legal entity that directly or indirectly controls, is controlled by, or is under common control with that Party. For the purposes of this definition, “control” means (i) the direct or indirect ownership of more than fifty percent (50%) of the voting securities or equity interests in such entity, or (ii) the power to direct or cause the direction of that entity’s management and policies, whether through ownership, contractual rights, or otherwise.

“**Authorised User**” means any director, officer, employee, agent, consultant, or independent contractor of a Customer who is authorised by the Customer to access and use the Services in accordance with these Terms and the Subscription Agreement.

“**Business Day**” means any day other than a Saturday, Sunday, or public holiday in England when banks in London are open for business.

“**Content**” means any information, data, text, images, videos, graphics, audio, music, software, code, or other materials provided, displayed, or made available through the Services.

“**Customer**” means any business, professional, self-employed individual, or other commercial entity that uses the Platform for business or promotional purposes, in accordance with the Subscription Agreement.

“Data Protection Legislation” means all applicable data protection and privacy legislation in force from time to time in the UK including the UK GDPR; the Data Protection Act 2018 (DPA 2018) (and regulations made thereunder); and the Privacy and Electronic Communications Regulations 2003 (SI 2003 No. 2426) as amended; and all other legislation and regulatory requirements in force from time to time which apply to a party relating to the use of Personal Data (including, without limitation, the privacy of electronic communications); and the guidance and codes of practice issued by the Information Commissioner or other relevant data protection or supervisory authority and applicable to a party.

“Digital Wallet” means the virtual account feature made available to Users within the Platform that displays and records referral rewards or other in-app credits accrued by the User. The Digital Wallet reflects an internal record of such rewards or credits and does not constitute a bank account, stored value, or electronic money. All payments and redemptions associated with the Digital Wallet are processed directly by Stripe, in accordance with the clause 9.

“Platform” means the BizBize community platform, including its website and mobile application, through which the Services are provided.

“Premium Plan” means a paid Subscription plan offered by BizBize that provides access to enhanced or premium features and tools within the Platform, as described on the Platform’s subscription page.

“Referral Payment” means the amount payable to an eligible Referring User under the Referral Program for introducing new Users or Customers who purchase a Referred Subscription, calculated in accordance with the rates and rules set forth in the Referral Program Terms displayed on the Platform.

“Services” means the features, functionalities, tools, and community services made available by BizBize through the Platform.

“Software” means any online or downloadable software application provided by BizBize as part of the Services.

“Subscription Fees” means the fees payable by the Customer or User to BizBize for access to paid Services, as specified on the Platform’s checkout page.

“Subscription Term” means the period during which the Customer or User is entitled to access the Subscription Services, as set out in the online checkout, including the Initial Subscription Term and any subsequent Renewal Periods, unless terminated earlier in accordance with these Terms.

“User” means individuals who are members of the BizBize community using the Platform for personal or non-commercial purposes, governed by the Platform Terms of Service.

“Subscriptions” means the User Subscriptions purchased by the User pursuant to **Error! Bookmark not defined.Error! Reference source not found.** which entitle the User to access and use the Services in accordance with these Terms.

“Your Content” means any material, text, image, video, data, link, or other content that you upload, post, publish, share, or otherwise make available through the Platform, including any content you authorise BizBize to use in connection with the Services.

“Virus” means any software, code, file, or programme that may: (i) disrupt, damage, or impair the operation of any computer software, hardware, or network; (ii) prevent, restrict, or otherwise adversely affect access to or the operation of any programme or data, including by altering, erasing, or corrupting such programme or data in whole or in part; or (iii) otherwise negatively impact the user experience, including but not limited to worms, trojan horses, viruses, malware, and other similar items.

“We”, “Us” or “Our” means BIZBIZE UK LTD, a company incorporated in England and Wales with company number 16388646, and registered office at 1b Stanley Road, London, United Kingdom, W3 8FT.

“You” or “Your” means any individual or business entity registered for and using the Services in accordance with these Terms.

2. Relationship with Other Agreements

- 2.1. These Terms govern your access and use of the Services through the Platform. By agreeing to these Terms, you confirm that you have read, understood, and agreed to the [Privacy Policy](#) and [Cookie Policy](#), which apply to all Users and are incorporated by reference into these Terms.
- 2.2. All Users shall comply with BizBize’s [Community Guidelines](#), which form an integral part of these Terms. The Community Guidelines set out the standards of conduct and the types of Content permitted on the Platform. Please review them carefully, as any breach may result in suspension or termination of your access to the Services.
- 2.3. Additional or supplementary terms may apply to specific Users, offers, promotions, or particular aspects of the Services. These include, without limitation:
 - (a) Customers are also subject to the Subscription Agreement and the Data Processing Agreement, both of which are incorporated into these Terms by reference; and
 - (b) Access to or use of certain areas, features, campaigns, or functionalities of the Platform may be governed by additional terms, policies, standards, or guidelines (**“Additional Terms”**).
 - (c) Participation in any promotional offers, campaigns, referral programmes, or other BizBize initiatives may be subject to separate terms and conditions (**“Offer Terms”**).
- 2.4. You may be required to accept such Additional Terms or Offer Terms before accessing or using the relevant feature, service, or promotion. In the event of any conflict between these Terms and any applicable Additional Terms or Offer Terms, the Additional Terms or Offer Terms (as applicable) shall prevail with respect to your access to or use of the relevant feature, service, or promotion, unless expressly stated otherwise.

3. Changes to the Terms

- 3.1. BizBize reserves the right to amend, update, or remove portions of these Terms at any time to reflect changes in the law, regulatory requirements, our business operations, or the features of the Services. Updated versions of these Terms will be published on the Platform with the “Last Updated” date revised accordingly.
- 3.2. It is your responsibility to review these Terms periodically to stay informed of any changes. Your continued access to or use of the Services following the publication of updated Terms constitutes your acceptance of the revised Terms. If you do not agree to any modification, you must stop using the Services immediately and, where applicable, cancel your Account or Subscription.
- 3.3. We may also make changes to the Services from time to time, including adding, modifying, or discontinuing features or functionalities, or limiting access to certain parts of the Platform. Where such changes materially affect your use of the Services, we will make reasonable efforts to notify you in advance by posting a notice on the Platform or contacting you via your registered email address.
- 3.4. We reserve the right, at our sole discretion, to remove, restrict, or disable access to any content (including Your Content) if we reasonably believe that it violates these Terms, applicable law, or our Community Guidelines, or if it is otherwise deemed inappropriate. In such cases, we will make reasonable efforts to notify you of the action taken and provide an explanation, unless prohibited by law or where doing so would compromise the safety or security of the Platform, other Users, or third parties.

4. Your Account

- 4.1. To access and use certain features of the Platform, you must register for an account (“**Account**”). BizBize offers two types of Accounts:
 - (a) Individual Accounts, designed for Users who access the Platform for personal or non-commercial purposes; and
 - (b) Business Accounts, designed for Customers who use the Platform for commercial purposes and are governed by the Subscription Agreement in addition to these Terms.

Visitors who do not register for an Account may still browse publicly available areas of the Platform but will have limited access to its features and functionalities.

- 4.2. Our Services are available only to individuals who are at least 18 years old. By registering for or using the Services, you represent and warrant that:
 - (a) you are at 18 years old, or you are at least 13 years old and have obtained verifiable consent from a parent or legal guardian to use the Platform;
 - (b) you have not been previously suspended, restricted or prohibited by BizBize from using the Services; and

- (c) your registration and use of the Services comply with all applicable laws, regulations, and these Terms.
- 4.3. Additional eligibility requirements may apply to certain features, events, or community areas of the Platform. For example, the organisers of an event or moderators of a community space may establish their own eligibility criteria. You are responsible for meeting any such requirements before participating.
- 4.4. BizBize reserves the right to verify your eligibility, identity, and compliance with these Terms at any time. Failure to meet or maintain eligibility requirements may result in the suspension or termination of your Account and/or access to the Services. If your Account is suspended or terminated, you will be notified of the reason, unless prohibited by law or where such notification would compromise the safety or security of the Platform, other Users, or third parties.

5. Access and Security

- 5.1. To access and use the Services, you must create a BizBize Account by providing accurate, current, and complete information, including a valid email address and a secure password. You must keep your Account information accurate and up to date at all times.
- 5.2. You are solely responsible for maintaining the confidentiality and security of your Account credentials and for all activities that occur under your Account, whether or not you authorised them. BizBize may rely on any activity conducted through your Account as having been authorised by you.
- 5.3. You agree to use a strong and unique password and, where available, enable two-factor authentication to help secure your Account. You shall notify BizBize immediately if you suspect or become aware of any unauthorised access to or use of your Account or any other breach of security.
- 5.4. You are responsible for all Content or communications transmitted, uploaded, or otherwise made available through your Account. You agree to use the Platform in compliance with these Terms, our Community Guidelines, and all applicable laws.
- 5.5. BizBize reserves the right to monitor access to and use of the Platform for security and compliance purposes, including detecting unauthorised or illegal activities. We may suspend, restrict, or terminate your Account or access to the Services at our sole discretion if we believe your Account has been compromised, used in violation of these Terms, or used for unauthorised or unlawful purposes.

6. User's Obligations

- 6.1. When using the Services, you shall comply at all times with:
 - (a) These Terms and all incorporated policies, including the Privacy Policy, Cookie Policy, and Community Guidelines;

- (b) all applicable laws, regulations, and codes of practice; and
- (c) any instructions, technical requirements, or reasonable directions provided by BizBize in relation to the use or security of the Platform.

You must use the Services only for lawful, authorised, and acceptable purposes and in accordance with your Account type (Individual or Business).

6.2. Unless expressly permitted by these Terms, you agree not to, and not to encourage, facilitate, or permit any third party to:

- (a) use the Services for any unlawful, unauthorised, unethical, or prohibited purpose, or in any manner inconsistent with their intended use;
- (b) submit, transmit, or provide any false, inaccurate, misleading, or fraudulent information through the Services;
- (c) impersonate any person or entity or misrepresent your affiliation, authority, or connection with any person, organisation, or brand;
- (d) use the Services in any way that could damage, disable, overburden, impair, or compromise the integrity, performance, or security of the Platform or interfere with any other User's access or enjoyment of the Services;
- (e) gain, or attempt to gain, unauthorised access to any part of the Platform, its systems, data, or networks, including by hacking, password mining, or other intrusive means;
- (f) reverse-engineer, disassemble, decompile, or otherwise attempt to derive the source code, structure, or algorithms of the Services;
- (g) copy, modify, distribute, transmit, display, perform, reproduce, publish, license, or create derivative works from any part of the Services or Platform Content without prior written consent from BizBize;
- (h) circumvent, disable, or otherwise interfere with any security or access control mechanism, content-filtering technique, or digital rights management tool implemented on the Platform;
- (i) introduce, upload, or transmit any virus, malware, trojan horse, worm, spyware, or other malicious or harmful code or material;
- (j) develop, use, or distribute any automated tools, bots, scripts, scrapers, or data-harvesting technologies that interact with the Services without our prior written consent; or
- (k) engage in or promote any conduct that could reasonably be expected to harm BizBize's reputation, brand, intellectual property, Users, or third parties.

6.3. You are solely responsible for your interactions with other Users and any material or information you choose to share through the Platform.

6.4. We encourage you to promptly report any Content, conduct, or use of the Services that you believe violates these Terms, the Community Guidelines, or applicable law.

BizBize reserves the right to investigate, monitor, restrict, or take appropriate action, including suspension or termination of accounts or removal of content, where it determines that a violation has occurred or that such action is reasonably necessary to protect the Platform, its Users, or third parties.

7. User's Content in the Services

- 7.1. You are solely responsible for any content, materials, or information (including, without limitation, posts, shares, events, feedback, text, images, videos, documents, messages, or other media) that you upload, publish, display, or otherwise make available through the Services ("**Your Content**"). BizBize does not claim ownership of Your Content.
- 7.2. You are under no obligation to contribute Content to the Services. However, if you choose to do so, you represent and warrant that:
 - (a) You have the necessary rights, permissions, and licenses (including under copyrights, trade marks, contract rights, privacy rights, or publicity rights) to provide Your Content to the Platform and to BizBize.
 - (b) your Content does not include person, private, or Confidential Information belonging to others without proper authorisation;
 - (c) your Content does not contain or promote hate speech, discrimination, harassment, violence, or any illegal activity; and
 - (d) your Content complies with all applicable laws and regulations and does not infringe upon the rights of any individual or entity (including intellectual property and data protection and privacy rights).
- 7.3. You acknowledge that other Users may view, share, or interact with Your Content on the Platform in accordance with the Services' functionality. You are solely responsible for managing Your Content settings and understanding how the Services display or share your materials. BizBize is not responsible for how other Users access or use Your Content.
- 7.4. While BizBize is not obliged to monitor, moderate, or edit Your Content, it reserves the right, at its sole discretion, to investigate and take appropriate action if it becomes aware of Content that:
 - (a) breaches these Terms, the Community Guidelines, or any other policy;
 - (b) violates applicable law or regulation;
 - (c) poses risk to BizBize's operations, brand, or Users; or
 - (d) adversely affects the integrity or experience of the Platform. BizBize may remove, edit, restrict access to, or permanently delete such Content without liability, and where practicable, will notify you of the reason for its action unless prohibited by law.
- 7.5. BizBize is not responsible for any arrangements, agreements, or interactions made between Users outside of the Platform. We do not conduct background checks or verify

the truth or accuracy of statements made by Users and disclaim all liability arising from such interactions.

- 7.6. The Platform and Services include materials owned or controlled by BizBize (“**BizBize Content**”), including, without limitation, software, code, designs, layouts, graphics, art, trademarks, logos, trade names, interfaces, data, and text created or provided by BizBize. You may use BizBize Content solely as necessary for lawful use of the Services under these Terms. You may not copy, modify, distribute, display, or use any BizBize trademarks, logos, or brand indicia without BizBize’s prior written consent. All intellectual property rights in BizBize Content remain vested in BizBize and its licensors.
- 7.7. BizBize may, in its sole discretion, remove or restrict access to any User Content, Customer Content, or Third-Party Content that it reasonably believes violate these Terms, the Community Rules, or applicable law.

8. Licenses

- 8.1. **Licences to Use the Services.** Subject to your continued compliance with these Terms, BizBize grants you a personal, limited, non-exclusive, non-transferable, revocable licence to access and use the Platform and Services solely for lawful purposes in accordance with these Terms and your Account type. You may not modify, copy, distribute, transmit, publicly perform, reproduce, publish, license, create derivative works from, transfer, or sell any part of the Services without BizBize’s prior written consent. Any unauthorised use automatically terminates this licence.
- 8.2. **Ownership of Content.** All Content, Software (including source code), trademarks, designs, images, photographs, audiovisual materials, and other works made available through the Services are owned by or licensed to BizBize and are protected by intellectual property and copyright laws. You may view, download, or print one copy of materials for your personal, non-commercial use (or, for Business Customers, for internal business purposes) provided that:
- (a) any copyright or proprietary notices remain intact;
 - (b) materials are not modified or altered in any way;
 - (c) BizBize is acknowledged as the source; and
 - (d) the sharing is occasional and without charge.
- 8.3. Use of any part of the Platform for commercial purposes without a written licence from BizBize is strictly prohibited.
- 8.4. **Licence Granted by User.** By submitting, posting, or making available Your Content through the Services, you grant BizBize a non-exclusive, worldwide, royalty-free, fully paid, sublicensable, transferable, irrevocable licence (including a waiver of moral rights) to

- (a) host, store, reproduce, modify, display, distribute, adapt, and otherwise process Your Content for the purpose of operating, providing, and improving the Services; and
 - (b) in perpetuity, use anonymised or aggregated data derived from Your Content that does not identify you or constitute personal data, for analytical, product development, and other lawful business purposes.
- 8.5. This licence remains in effect for as long as Your Content is available on the Platform and continues thereafter for any lawful, anonymised use. For further information on how we process your data and content, please refer to our [Privacy Policy](#).

9. Subscription

- 9.1. The Services include access to the BizBize online community and related features made available through the Platform, which may include community discussions (“Let’s Chat”), curated content (“Let’s Read”), business directories (“Let’s Work”), events (“Let’s Meet”), messaging tools, and other interactive or social features.
- 9.2. We offer access to certain elements of the Services are available free of charge, while others are offered on a paid basis under defined Subscription plans (each a “**Premium Plan**”). Premium Plans are available on a monthly, or annual basis. The specific features, functionality, and usage limits of each Premium Plan are described at the time of purchase on the online checkout page. Please review the details of its selected Premium Plan carefully before completing the Subscription.
- 9.3. Subject to these Terms, and where applicable the Premium Plan, you are entitled to:
- (a) access and use the Services in accordance with your Account type and Premium Plan;
 - (b) participate in community discussions, events, or other activities available through the Platform;
 - (d) create, publish, manage, and remove your Content in accordance with these Terms and the Community Guidelines; and
 - (e) use enhanced, premium, or paid features of the Services, which may include promotional tools or extended functionality offered under a Premium Plan.
- 9.4. For Individual Users, the scope, duration, renewal options, and applicable fees of any Subscription or paid feature are as displayed on the Platform checkout page at the time of purchase.
- 9.5. Your Subscription will begin on the date of payment confirmation (the “**Initial Subscription Term**”) and will automatically renew for successive periods of the same length (“**Renewal Periods**”) unless cancelled in accordance with the cancellation procedure shown on the Platform. You may upgrade, downgrade, or cancel your plan

at any time through your Account settings, subject to any notice period or restrictions stated on the checkout page. Fees are payable in advance and are non-refundable except where required by law or under any applicable cancellation rights described on the Platform.

- 9.6. We may offer free trials ("**Free Trials**") for any Premium Plan on our Platform. The applicable terms of any Free Trial will be provided at sign-up and/or in the promotional materials describing the offer. Free Trials cannot be combined with other offers and are available only to Users who have not previously accessed the relevant Service. By agreeing to a Free Trial, the User also agrees to sign up for a paid Subscription as described herein. Unless the Subscription is cancelled prior to the end of the Free Trial, BizBize or its payment processor will automatically charge your payment method on a recurring basis for the Subscription Fee (including applicable taxes) until cancellation. BizBize reserves the right to modify or withdraw any Free Trial at any time without notice.
- 9.7. BizBize may introduce new subscription tiers, modify existing plans, or update the features included in any plan from time to time. Where such changes materially affect your current plan, BizBize will provide reasonable notice before the effective date of the change. Continued use of the Services after that date constitutes acceptance of the modified plan.

10. Referral Program

- 10.1. BizBize may, from time to time, operate a referral or affiliate program ("**Referral Program**") in accordance with the rules and rates set forth in the Referral Program Terms displayed on the Platform, which allow eligible Users to earn referral rewards for introducing new Users or Customers to the Platform who subsequently purchase a Referred Subscription, such as a paid membership, advertising package, or sponsored content placement.
- 10.2. If you are an eligible User, you can find your unique referral link by visiting [\[LINK\]](#) and logging in to your user profile. Please note that if you aren't eligible, you won't be able to access this page and will receive an error message.
- 10.3. Eligible referrers ("**Referring Users**") will receive a referral reward equivalent to ten percent (10%) of the net amount paid by each referred User in connection with a Referred Subscription. Rewards shall be subject to the following conditions:
- (a) Rewards accrue only for payments successfully received through Stripe;
 - (b) The right to earn rewards continues for as long as the referred User maintains an active, paying subscription, and in any event for a maximum period of twelve (12) months from the referred User's first payment; and
 - (c) Rewards will not accrue for refunded, reversed, or cancelled payments.
- 10.4. Rewards are credited to the User's Digital Wallet within the Platform as a non-transferable, non-interest-bearing virtual balance. The Digital Wallet is a feature of the

Platform that reflects your accrued rewards and does not constitute a bank account, stored value, or electronic money.

- 10.5. Users may request to redeem their eligible rewards through the Platform, subject to identity verification and processing by Stripe Connect. You acknowledge and agree that:
- (a) all payments shall be subject to Stripe's own terms and conditions, including but not limited to the [Stripe Services Agreement](#) and the [Stripe Connect Platform Agreement](#);
 - (b) Stripe shall be solely responsible for the processing, transfer, and settlement of Referral Fees;
 - (c) BizBize shall have no responsibility or liability for any delay, failure, or error in the processing or receipt of payments made via Stripe; and
 - (d) participation in the Referral Program does not create any employment, agency, partnership, or fiduciary relationship between you and BizBize.
- 10.6. BizBize reserves the right to modify, suspend, or terminate the Referral Program or any applicable reward rates, eligibility criteria, at any time without prior notice.
- 10.7. Your referral link is for you to share with your friends and family only and must not be distributed or sold for any commercial purposes or otherwise publicised for use by the general public or on site where you are not the primary owner and operator. BizBize reserves the right to refuse to honour referral discounts and/or terminate your eligibility for this program if BizBize suspects abuse.

11. Fees and Changes

- 11.1. When you subscribe to a Premium Plan, you shall pay the Subscription Fee in advance of the billing period and at the rate in effect at the time of purchase. Subscription Fees may be updated from time to time.
- 11.2. All payments are processed via BizBize's third-party payment processor (including, without limitation, Stripe, Inc.). BizBize does not act as a payment intermediary and is not responsible for processing errors, chargebacks, or disputes. Customers should review the payment processor's applicable terms and conditions for further details.
- 11.3. On the Effective Date, the Customer shall provide valid, complete and up-to-date payment and billing information. By doing so, the Customer authorises BizBize (or its payment processor) to charge the chosen payment method for:
- (a) the Subscription Fee for the Initial Subscription Term, and
 - (b) any subsequent renewal periods, without further notice, unless the Customer cancels before the next Renewal Period.
- 11.4. The Subscription Fees and terms of payment are as shown on the Platform checkout page at the time of purchase. Fees are payable in advance and are non-refundable, except as required by applicable law or under any 14-day cancellation rights.

- 11.5. Fees may be charged on a one-time or recurring basis. Recurring fees are billed in advance for the applicable subscription period and will continue until you cancel. By purchasing any Premium Plan, you authorise BizBize (or its authorised payment processor) to automatically charge your chosen payment method for the relevant fees, including applicable taxes, at the start of each renewal period. If your payment method is declined, BizBize may retry billing or suspend access to the Services until payment is received. BizBize is not responsible for any overdraft fees, currency-conversion charges, or similar amounts charged by your payment provider.
- 11.6. Subscriptions automatically renew for successive periods equal to the Initial Subscription Term unless cancelled before the renewal date through your Account settings. Renewal Fees will be charged at the then-current rate displayed on the Platform. You may upgrade, downgrade, or cancel your Subscription at any time through your Account. Any change to your plan will take effect at the next billing cycle unless otherwise specified.
- 11.7. All fees are exclusive of applicable taxes unless otherwise stated. You are responsible for paying any taxes associated with your use of the Platform.
- 11.8. We reserve the right to update our fees, billing practices, or payment terms at any time, and we will notify you of such changes in advance. Failure to pay fees on time may result in suspension or termination of your access to the Platform or specific features.

12. Cancellation and Suspension

- 12.1. BizBize reserves the right, at its sole discretion, to modify, suspend, restrict, or terminate your Account or access to the Platform or any part of the Services if:
 - (a) you have breached these Terms or any other applicable policy;
 - (b) we reasonably believe that your continued use of the Services may cause harm, damage, or risk to other Users, our community, or the integrity, security, or reputation of the Platform;
 - (c) you fail to pay applicable fees when due or engage in fraudulent or abusive activity; or
 - (d) we are required to do so by law, regulation, court order, or governmental request.
- 12.2. Where reasonably practicable, BizBize will provide you with notice of suspension or termination and the reason for such action. However, we may act immediately and without prior notice if necessary to protect the Platform, comply with legal obligations, or prevent harm.
- 12.3. We may deactivate or remove Accounts that have been inactive for an extended period, in line with our operational or data retention policies. Before taking such action,

we will attempt to notify you using the contact information associated with your account.

- 12.4. Certain Users with moderation, administrative, or management privileges over specific features or communities within the Platform (for example, event organisers or community managers) may, at their discretion, limit, suspend, or revoke your access to those specific areas if you violate their respective participation guidelines or the [Community Guidelines](#).
- 12.5. You may cancel your account or subscription at any time through your account settings or by contacting us at legal@bizbize.uk. Upon cancellation:
 - (a) your access to the Services will end at the conclusion of the current billing cycle unless otherwise stated;
 - (b) no refunds will be provided except as expressly permitted under Clause 10 or the applicable refund policy; and
 - (c) certain data or content may continue to be stored by BizBize for legal, regulatory, or operational reasons as described in our Privacy Policy.
- 12.6. Upon termination or suspension of your Account:
 - (a) all licences and rights granted to you under these Terms immediately cease;
 - (b) BizBize may delete or deactivate Your Content and account data, except where retention is required by law; and
 - (c) clauses that, by their nature, should survive termination (including but not limited to indemnities, limitation of liability, intellectual property, and dispute resolution provisions) shall remain in effect.
- 12.7. If you believe your account has been suspended or terminated in error, you may contact us at legal@bizbize.uk. We will review and respond within a reasonable time, although we are under no obligation to reinstate any Account or Content.

13. Data Protection

- 13.1. We are committed to protecting your personal data in accordance with applicable Data Protection Legislation, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.
- 13.2. BizBize collects registration and other information about you through our Platform. Please refer to our [Privacy Policy](#) and [Cookie Policy](#) for details on how we collect, use, and disclose this information. These policies do not govern use of information that you provide to third parties, such as to Customers and other Users of the Platform. Please review the relevant Customer's privacy notice before sharing your data with them.

14. Term and Termination

- 14.1. You may cancel your Account or Subscription at any time and for any reason. You can terminate your Subscription through your Account settings or by contacting us at legal@bizbize.uk. Upon cancellation:
- (a) your access to the Services will end at the conclusion of the current billing cycle unless otherwise stated;
 - (b) no refunds will be provided except as expressly permitted under Clause 13; and
 - (c) certain data or Content may continue to be stored by BizBize for legal, regulatory, or operational reasons as described in our Privacy Policy.
- 14.2. Subject to applicable law, we reserve the right to suspend or terminate your Account and/or your access to some or all of our services, with or without notice, at our sole discretion, for any reason, including but not limited to the following:
- (a) If you breach, encourage, or assist others in breaching these Terms, our Community Guidelines, other policies, or additional terms that apply to specific services;
 - (b) If it is necessary to comply with a legal requirement, regulatory obligation, or court order;
 - (c) If we reasonably believe that termination is necessary to prevent harm to you, us, other users, or third parties;
 - (d) If your Account has been inactive for more than one year;
 - (e) If continuing to allow your Account to remain active, granting you access to some or all services, or hosting your Content creates a risk to our Platform, brand, other users, or third parties.
- 14.3. Notwithstanding anything contained in these Terms, we reserve the right, without notice and in our sole discretion, to terminate your right to access or use the Services at any time and for any or no reason, and you acknowledge and agree that we shall have no liability or obligation to you in such event and that you will not be entitled to a refund of any amounts that you have already paid to us, to the fullest extent permitted by applicable law.
- 14.4. Where reasonable or required by applicable law, we will provide you with advance notice of such suspension or termination. However, in cases where immediate action is necessary to protect our Platform, Users, or third parties, we may suspend or terminate your Account without prior notice.
- 14.5. If you believe your Account has been suspended or terminated in error, you may contact us at legal@bizbize.uk. We will review and respond within a reasonable time, although we are under no obligation to reinstate any Account or Content.

15. Third Party Content, Materials and Links

- 15.1. Our Platform may include links to external websites and resources provided by third parties. These links are provided solely for informational purposes and should not be interpreted as our endorsement or approval of the linked websites, their Content, or any information obtained from them. We do not have control over the Content, policies, or practices of these third-party websites or resources and are not responsible for their availability, accuracy, or reliability.
- 15.2. The Services may also contain links to or from third-party websites. Please note that we are not responsible for the Content, privacy practices, or policies of any third-party websites you may access through our Services or their advertisers. If you choose to visit a linked website, be aware that the third party operating the website may collect and process any information you submit. We strongly recommend that you review the privacy policy and terms of use of each website you visit before providing any personal information.
- 15.3. By using our Services, you acknowledge and agree that you may encounter data, information, applications, materials, and other Content from third parties (collectively, "**Third-Party Content**") as well as Content provided by BizBize. Such Third-Party Content may include errors, inaccuracies, or material that you find offensive, indecent, or objectionable. BizBize does not endorse and is not responsible for any Third-Party Content, which you access at its own risk. We disclaim all liability for any Third-Party Content that may be inaccurate, incomplete, outdated, invalid, illegal, offensive, indecent, of poor quality, or otherwise objectionable.

16. Do Not Rely on Information on the Platform

- 16.1. The Content and Material provided on our Platform are for general informational purposes only and are not intended to constitute professional advice or guidance on which you should rely. You are solely responsible for obtaining appropriate professional or specialist advice before taking or refraining from any action based on the Content available on our Platform.
- 16.2. While we make reasonable efforts to ensure that the information on our Platform is accurate, complete, and up-to-date, we make no representations, warranties, or guarantees, whether express or implied, regarding the accuracy, completeness, or timeliness of the Content. The information provided on the Services is subject to change without notice, and we do not guarantee that it will always reflect the most current developments or information.
- 16.3. By using our Services, you acknowledge and agree that reliance on any Content is at your own discretion and risk.

17. No Warranty

- 17.1. To the fullest extent permitted by applicable law, BizBize provides the Services on an "**as is**" and "**as available**" basis, without any warranties or guarantees of any kind,

whether express or implied. We do not guarantee any minimum levels of quality, performance, or availability of the Services.

- 17.2. We expressly disclaim all warranties, including but not limited to implied warranties of merchantability, satisfactory quality, fitness for a particular purpose, quiet enjoyment, non-infringement, and any warranties arising from course of dealing, usage of trade, or otherwise. We make no representations or warranties that the Services, including but not limited to the Content, software, text, downloads, graphics, or links, will be accurate, reliable, error-free, uninterrupted, or free of harmful components such as viruses or malware.
- 17.3. Furthermore, we do not warrant that the results obtained from using the Services will meet your expectations or requirements. You acknowledge and agree that your use of the Services is at your sole risk.

18. Limitation of Liability

- 18.1. The information and Content provided through the Services are made available solely for general informational purposes. While we strive to ensure the accuracy and reliability of the Content, we do not warrant or represent that the Content is error-free, complete, accurate, or reliable, or that its use will not infringe the rights of third parties.
- 18.2. To the fullest extent permitted by applicable law, BizBize, including its directors, officers, employees, affiliates, subsidiaries, parent companies, members, shareholders, agents, and other representatives, shall not be liable for any direct, indirect, special, incidental, consequential, punitive, or exemplary damages, or any other damages of any kind, arising out of or in connection with the Services, whether based on contract, warranty, tort (including negligence), strict liability, or any other legal theory, even if foreseeable.
- 18.3. Our aggregate liability for any claims arising out of or related to these Terms or your use of the Services shall not exceed the total amount you paid to BizBize for the Services during the twelve (12) months immediately preceding the event giving rise to the claim. These limitations and exclusions of liability shall apply to the fullest extent permitted by law and shall survive the termination or cancellation of your Account or use of the Services.
- 18.4. Nothing in these Terms shall exclude or limit our liability where such exclusion or limitation is prohibited by applicable law, including liability for death or personal injury caused by our negligence or for fraud or fraudulent misrepresentation.
- 18.5. We are not affiliated with any third-party services accessed through the Platform or any third party using the Services, including other Users. Any disputes you may have with third-party services or other Users, including but not limited to Businesses or Authorised Users, are solely between you and the third party. You irrevocably release BizBize from any and all claims, demands, and damages, whether known or unknown, arising out of or in any way connected with such disputes.

- 18.6. You agree to exercise reasonable precautions in all interactions with other Users, particularly if you choose to meet them offline or in person. You assume all risks associated with engaging with other Users or third parties through the Services, including but not limited to risks related to sharing confidential or personal information. In such instances, you agree to hold BizBize harmless and release us from any claims, liabilities, or damages arising from such interactions.

19. Assignment

- 19.1. These Terms, including any rights and licenses granted under them, may not be transferred, assigned, or delegated by you, whether in whole or in part, by operation of law or otherwise, without the prior written consent of BizBize. Any attempt to transfer or assign these Terms without such consent will be null and void.
- 19.2. BizBize reserves the right to transfer, assign, or delegate these Terms, including any rights and obligations under them, without restriction. In the event that BizBize sells its assets, is acquired by, or merges with another company, you hereby acknowledge and agree that BizBize may assign these Terms, along with any information you have provided to BizBize or that BizBize has collected during your use of the Services, to the acquiring or successor entity as part of such transaction. Your continued use of the Services following such assignment constitutes your acceptance of the assignment.

20. Third Party Rights

- 20.1. Unless it expressly states otherwise, these Terms do not give rise to any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of these Terms. The rights of the parties to rescind or vary these Terms are not subject to the consent of any other person.
- 20.2. Unless expressly stated otherwise, no provision of these Terms is intended to confer any rights, benefits, or remedies under the Contracts (Rights of Third Parties) Act 1999 (or any equivalent legislation) to any person or entity other than the parties to these Terms. Accordingly, no third party shall have the right to enforce any term of these Terms.
- 20.3. The rights of the parties to amend, modify, rescind, or terminate these Terms are not subject to the consent of any third party.

21. Waiver

- 21.1. A waiver of any right, power, or remedy under these Terms shall only be effective if it is provided in writing and signed by the party granting the waiver. Such a waiver shall apply solely to the specific instance and purpose for which it is given and shall not be deemed a waiver of any subsequent or other rights, powers, or remedies.
- 21.2. The failure or delay by either party to exercise any right, power, or remedy under these Terms shall not constitute a waiver of that or any other right, power, or remedy, nor shall it prevent or restrict the further exercise of that or any other right, power, or

remedy. Similarly, the single or partial exercise of any right, power, or remedy shall not preclude the further exercise of that or any other right, power, or remedy.

22. Severance

- 22.1. If any term, clause, provision, or part-provision of these Terms is determined to be invalid, illegal, or unenforceable by a court or other competent authority, that term, clause, provision, or part-provision shall be deemed deleted to the extent necessary. Such deletion shall not affect the validity, legality, or enforceability of the remaining provisions of these Terms, which shall continue in full force and effect.
- 22.2. If any invalid, illegal, or unenforceable provision would be valid, legal, and enforceable if some part of it were modified, the provision shall apply with the minimum modification necessary to make it valid, legal, and enforceable while preserving the original intent of the parties to the fullest extent possible.

23. Governing Law

- 23.1. These Terms, and any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these Terms, their subject matter, or their formation, shall be governed by and construed in accordance with the laws of England and Wales, without regard to its conflict of law principles.

24. Jurisdiction

- 24.1. Each party irrevocably agrees that the courts of England and Wales shall have exclusive jurisdiction to resolve any dispute or claim (including non-contractual disputes or claims) arising out of or in connection with these Terms, their subject matter, or their formation.